

Unsatisfied with the decision?

If you are unsatisfied with the decision, according to 4th chapter, 1, 3§§ in the Laws of Social Service, you may appeal. An appeal must be made in writing within three (3) weeks from the day you received the written decision. In your appeal you must state which decision you are appealing and what you want changed.

Further Information:

WWW.VAXJO.SE

WWW.SOCIALSTYRELSEN.SE

WWW.KONSUMENTVERKET.SE

VÄXJÖ KOMMUN
Arbete och välfärd
Box 1222, 351 12 VÄXJÖ

Addresses and Telephone Numbers

PUBLIC SERVICES

■ Willans Park 3, 2nd floor
Telefon 0470 - 410 00
Fax 0470 - 79 69 47

AUTHORITY UNIT

■ Willans Park 3, 2nd floor
Telefon 0470 - 410 00
Fax 0470 - 79 69 47

REHABILITATION TEAM

■ Willans Park 3, 2nd floor
Telefon 0470 - 410 00
Fax 0470 - 79 69 47

BUDGET AND DEBT ADVICE

■ Willans Park 3, 2nd floor
Telefon 0470 - 410 00
Fax 0470 - 79 69 33

E-mail addresses

ekonomiskt.bistand@vaxjo.se

budgetradgivning@vaxjo.se

INFORMATION ABOUT FINANCIAL ASSISTANCE

Right to financial assistance, based on one's needs

Social Services are the municipal inhabitant's outermost safety net. Their activities are regulated by the Law of Social Services. It says that a person residing in the municipality who can't support himself in any other way may be eligible for financial assistance.

Financial assistance is needs based and should be seen as a temporary measure, until other income can be earned. You are allowed to have a representative or an assistant with you when visiting. You also have a possibility of getting an interpreter.

Incomes which reduce

In the enclosure you can see how much assistance is available at the current time, per month. All sources of income (after taxes) are counted and will affect the amount of assistance available. These may be, for example:

- salary
- unemployment benefits
- sickness benefit
- sickness compensation
- activity compensation
- parental benefit
- child allowance and large family supplement
- tax return
- activity grant
- maintenance support
- housing allowance
- study grant
- study support
- child pension
- retirement
- maintenance support for elderly

Expenses the support should cover

- groceries
- hygiene
- TV license and newspaper
- telephone
- shoes and clothing
- leisure activities
- child and youth insurance

Besides this you can also get financial assistance for rent, electricity, home insurance and a few other expenses.

Work and employment

If you receive financial assistance due to unemployment, you must be registered at the employment office and be actively seeking employment. You must accept the labour market- and educational measures offered you. The administration cooperates with the employment office when dealing with work, occupation, and educational measures.

Assets and changes of income

You are responsible for declaring all of your assets, for example; car, boat, camper, house, cabin, money in the bank, stocks, bonds, retirement account, etc. Your assets affect your right to assistance.

You must inform us of any change in income and assets during the time you are granted financial assistance.

Debts, loans, etc.

Financial assistance is not granted to pay off loans or other debts. If in debt, you should first contact the lender or company with whom the debt originated. You can also get in touch with the municipality's budget- and debt advice office. It is important that you first pay your rent, electricity, childcare and other expenses that are absolutely necessary for you and your children.

Consent to inspection of your information

Financial assistance is needs-based and an investigation must be made. You must verify your incomes and expenses. The handling officer has the right to contact the social insurance agency, the unemployment benefit society, the tax office, the Central Study Board, and the employment office to check on your information. **All applications for financial assistance are checked, via data held at the National Social Insurance Board and the Registry of Motor Vehicles.** If you do not give permission to us to make contact with any of the abovementioned, it may complicate or render the investigation impossible.

False information

If you submit false information or neglect to report changes, you may be charged with fraud, as well as be liable for recompensation.

Other forms of assistance

The right to assistance is not limited to only financial assistance. It can also be a question of different support or treatment efforts. We always discuss such support in consultation with you.

Personal file, register, and confidentiality

During the period in which you are in contact with Work and Welfare we make notes in your record, or personal file. It is your right to read these notes. Information about you is recorded in a data register, allowed by the law on treatment of personal information within social services.

The following information about you is recorded in the file: your social security number, name, address, marital status, family constellation, all decisions, deposits and withdrawals and assistance calculations.

That you receive financial assistance and are registered with Work and Welfare are classified as secret according to the law of confidentiality 7th chapter, 4 §.

All personnel have professional secrecy.